

Volunteer Opportunity: Membership Care Coordinator

Department/Division: Senior Activities Center

Contact

Michelle Varley 817-788-7712

Activity Coordinator mvarley@hursttx.gov

Senior Activities Center

Location

Hurst Senior Citizens Activities Center 700 Heritage Cr. Hurst, Texas 76053

Qualifications

Position requires an interest or passion for people; friendly, personable, easy going manner. Must be comfortable in a leadership role and talking to strangers. Provide exemplary customer service.

Duties

- Review membership reports for attendance status.
- Communicate via phone, letter/card, email or in person with members who have become inactive or a noticeable change in attendance has occurred.
- Communicate with staff regarding member status.
- Communicate to Caring Covers group if a shawl or lap blanket needs to be delivered to a member.

Requirements

Minimum age: 55

Time Commitment: Hours can be based on volunteer's availability, but need to be on a

consistent, weekly schedule.

No Criminal Record

Training

Will be provided as needed.

Physical Demands

See, hear, talk, write, walk, sit, stand; good manual dexterity.

Mental Demands

Read, comprehend, retain, and follow oral and written instructions; effectively communicate.

Environmental Conditions

Volunteer will work inside and be protected from weather conditions in a clean, well-ventilated area. Volunteer will have extensive interaction with the public in person and over the phone.